



JOURNEY INFORMATION

VICTORIA FALLS FACT SHEETS 2012 & 2013

TRAIN SPECIFICATIONS

GENERAL INFORMATION

TERMS & CONDITIONS

Head Office, P O Box 2837 Pretoria 0001 Gauteng, South Africa
 Tel: (+27 - 12) 315 8242 Fax: (+27 - 12) 323 0843
 Cape Town Office, P O Box 50241 Waterfront 8002, Cape Town
 Tel: (+27 - 21) 421 4020/421 4021 Fax: (+27 - 21) 421 4022
 Email: reservations@rovos.co.za Website: www.rovos.com

The Most Luxurious Train in the World



VICTORIA FALLS JOURNEY 1 October 2011 to 30 September 2012

Experience a 1 600-kilometre journey through diverse and truly African scenery as Rovos Rail meanders westwards through Mafikeng into Botswana and then north towards Mahalapye, crossing the Tropic of Capricorn just after Gaborone. Once the train has passed through the dry reaches of Botswana it arrives at Plumtree in the late afternoon for border formalities with Zimbabwe. Continuing in a northwesterly direction, the train passes Bulawayo heading towards Thompson's Junction and Hwange Game Reserve where animals can be spotted from the train. The Falls and the elegant colonial-style Victoria Falls Hotel form an ideal destination. The surrounding areas offer travellers many recreational opportunities including cruises, whitewater rafting on the Zambezi River as well as superb game viewing and photo safaris.
 * Please note that depending upon the railway's capacity this journey could be routed northwards through Beitbridge and Zimbabwe.

Pretoria to Victoria Falls		Victoria Falls to Pretoria	
	Thursday		Sunday
09h30	The train departs from Rovos Rail Station in Capital Park, Pretoria.	09h30	Depart Victoria Falls Station.
13h00	Lunch is served en route to Zeerust.	13h00	Lunch is served in the dining car/s.
19h30	Dinner is served as the train heads towards Mafikeng for border formalities.	19h30	Dinner is served in the dining car/s.
	Friday		Monday
07h00	Breakfast is served in the dining car/s.	07h00	Breakfast is served in the dining car/s.
13h00	Lunch is served in the dining car/s.	13h00	Lunch is served in the dining car/s.
17h00	Border formalities at Plumtree.	19h30	Dinner is served as the train heads towards Mafikeng for border formalities.
19h30	Dinner is served in the dining car/s.		
	Saturday		Tuesday
07h00	Breakfast is served in the dining car/s.	05h00	The train departs Mafikeng.
13h00	Lunch is served in the dining car/s.	07h00	Breakfast is served in the dining car/s.
17h00	Arrive at the Victoria Falls where the Rovos Rail journey ends.	13h00	Lunch is served in the dining car/s.
		17h00	Arrive at Rovos Rail Station in Capital Park, Pretoria, where the journey ends.

MEALS ON THE TRAIN (unless adjusted) Breakfast 07h00-10h00 • Lunch 13h00 • High Tea 16h00 • Dinner 19h30.

RACK RATE ONE WAY per person sharing includes accommodation, meals and excursions during the journey, as well as alcoholic beverages whilst on board the train. Single Supplement +50% on all suites.

Pullman Suite R14 850

Deluxe Suite R22 300

Royal Suite R29 700

Departure dates are specific and excursions may be changed according to schedule achieved.

Please check schedule with reservations@rovos.co.za or visit RATES & DATES on www.rovos.com

PASSPORTS & VISAS The onus is upon guests to ensure passports and visas, as may be required, are valid prior to departure for Africa. Visas available through booking agents; please check with relevant embassies for requirements.

HEALTH Passengers are advised to take anti-malarial precautions and vaccinations as might be prescribed.

BOOKING Upon receipt of a completed Reservation Form we will (subject to availability) confirm your place on the selected tour. Upon receipt of a 25% deposit, your reservation is confirmed and accepted by us.

TRAVEL & CANCELLATION INSURANCE ARE COMPULSORY We offer insurance to South African residents.

For international guests we suggest you contact your local travel agent or credit card service provider for assistance.

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Pullman Suite R15 600

Deluxe Suite R23 400

Royal Suite R31 200

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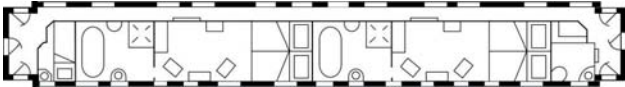
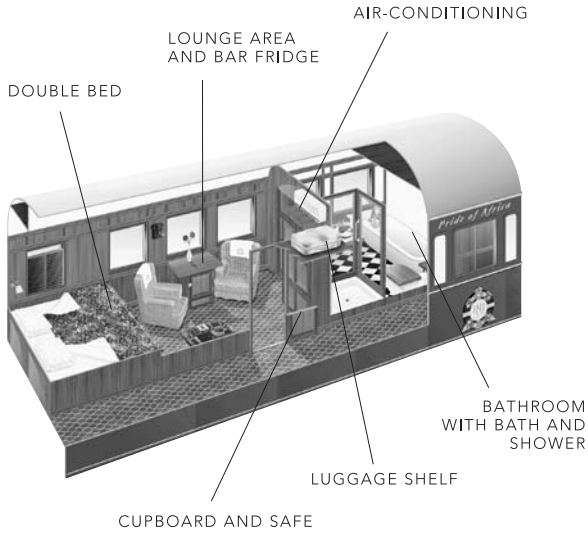
For international guests we suggest you contact your local travel agent or credit card service provider for assistance.

Train Specifications

Royal Suites

±16 SQ METRES

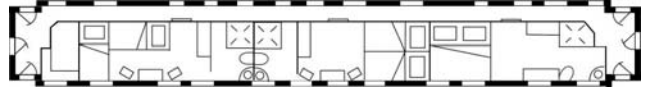
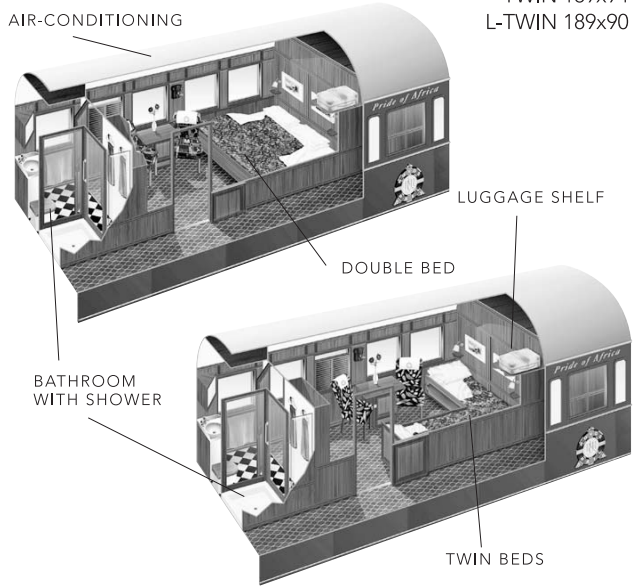
Bed Dimensions Royal (LxW)
DOUBLE 189x189
TWIN 189x94



Deluxe Suites

±11 SQ METRES

Bed Dimensions Deluxe (LxW)
DOUBLE 189x189
CROSSWISE 189x160
TWIN 189x94
L-TWIN 189x90



Pullman Suites

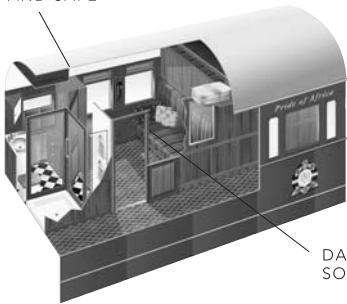
±7 SQ METRES

CUPBOARD, FRIDGE AND SAFE

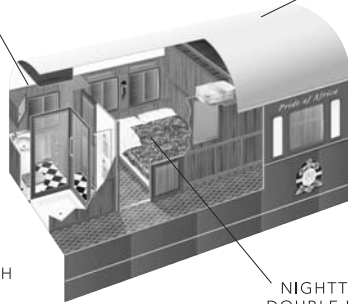
BATHROOM WITH SHOWER

AIR-CONDITIONING

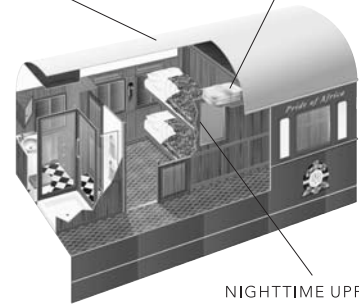
LUGGAGE SHELF



DAYTIME SOFA COUCH



NIGHTTIME DOUBLE BED



NIGHTTIME UPPER AND LOWER BED

Bed Dimensions Pullman (LxW)
DOUBLE 189x150
TWIN Lower 189x90 Upper 189x60
SINGLE Lower 189x90 Upper 189x60

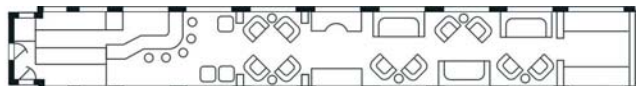


Public Areas

LOUNGE CAR



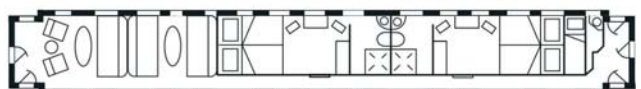
OBSERVATION CAR



DINING CAR



CLUB LOUNGE CAR



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GENERAL INFORMATION

Booking

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Cancellation Insurance

Cancellation insurance is compulsory as our terms and conditions will be strictly adhered to and cancellation fees, where applicable, will not be waived. We offer insurance to South African residents. For international guests we suggest you contact your local travel agent or credit card service provider for assistance. Please bring a copy of your travel insurance policy stating clearly the company, policy number and 24-hour medical emergency telephone number.

Scheduling Times, Routes and Excursions

We cannot be held liable for any delays due to trains not running to schedule. Off-train excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing at any time between departure and arrival points.

Passports & Visas

The onus is upon the client to ensure that passports and visas, as may be required, are valid. We travel through South Africa, Swaziland, Namibia, Zimbabwe, Botswana, Zambia, Tanzania, Uganda, the Sudan and Egypt on the various trips. Passengers travelling to Zimbabwe, Zambia and Tanzania can have their visas taken care of by Rovos Rail given that full passport information is provided on the booking form. Only single entry visas can be issued on the train. Required application forms will be provided. Please note that only cash US Dollars are accepted for payment at ports of entry. Please check with the relevant embassies or consulates in good time. Current rates for single entry visas are: Zimbabwe - US\$30pp (UK & Canada pay \$55pp); Zambia - US\$50pp; Tanzania - US\$50pp (USA pay US\$100).

Health

- There is a basic First Aid Kit on board. There is an on-board doctor on our Dar es Salaam and Cape to Cairo journeys. Please ensure you have filled out the Health Requirements Form for these journeys.
- Anti-malarial precautions are recommended. Malaria areas include Swaziland, Kruger Park, Northern Botswana, Zimbabwe, Zambia and Tanzania.
- Although all countries travelled through do not require Yellow Fever vaccinations, countries guests return to after the trip often require them. Recommended immunisations (not required): Hepatitis A, Polio, Tetanus, Cholera (low risk).
- Please consult your travel clinic. THE TRAVEL DOCTOR AFRICA 0861 300 911 local or +27 11 214 9030 international.

Currency

- South Africa – Rands only. We accept all major credit cards on the train.
- Outside of South Africa – Any off-train expenses or excursions booked while on the train are to be paid with US Dollars. Hotels and major dealers accept credit cards except in Sudan.
- Ensure all US\$ are printed after the year 2000 or they will not be accepted. Low denominations recommended for shopping/gratuities and larger denominations for exchanging money to local currency (especially in Tanzania) as you get a better rate. The Gift Shop might exchange money if currency is available – it is not normally catered for.

Gratuities

Gratuities for the staff are at your discretion. If you wish to show your appreciation in this manner, there is a suitably marked envelope in your suite that you can hand directly to the Train Manager who will distribute any amounts on a pro-rata basis amongst the staff on board. An amount of between US\$10 and US\$20 per person is suggested.

Children

Please be sensitive to the adult nature and atmosphere of the train by keeping your children respectful and quiet. Long journeys are not recommended for under 13s. There are no child-minding facilities or activities for children on board.

Locomotion

Use of steam has become increasingly difficult over the past years as more and more water and coaling facilities have been scrapped. Where facilities no longer exist, diesel or electric locomotives will be used.

The Track

The track over which we travel is inconsistently maintained. If you wake at night imagining the train is travelling at high speed, be assured it is the state of the track below that is creating that impression. We restrict the train to 60km/h and over the bad sections reduce speed to as little as 20km/h. If you find it noisy, earplugs are available.

Cuisine

Meals are served in one sitting only in the charming Victorian atmosphere of the dining cars and are complemented by a selection of fine South African wines. Breakfast is between 07h00 and 10h00, lunch at 13h00 and a formal dinner at 19h30. All meals are served at these times unless otherwise stated in the timetable. A gong heralds lunch and dinner.

Dietary Requirements

We will do our best to cater for dietary requirements (vegetarians, vegans, diabetics etc.) provided a detailed request has been made on the Reservation Form. If a special request has not been made, the chefs will endeavour to prepare suitable meals with the ingredients available on board. We regret that we are unable to provide meals requiring strict religious observance in the preparation.

Dress

For days on the train dress is smart casual. Evening attire is more formal – for the gentlemen a jacket and tie is a minimum requirement while for ladies we suggest cocktail/evening dresses or suits. Please include warm clothing for cold mornings and evenings. With regard to off-train excursions, we strongly recommend comfortable walking shoes, suntan lotion and hats as well as warm clothing for the game drives, which are on open vehicles and can get very cold.

Mobile Devices and Internet

In maintaining the spirit of travel of a bygone era, there are no radios or television sets on board and the use of mobile phones and laptops are confined to the privacy of your suites only. The reception is poor while the train is moving. It is advised to contact your service provider to ensure the correct settings for network services are activated. Internet is available at our Cape Town Lounge, Rovos Rail Station, Tau Game Lodge and Victoria Falls Hotel.

Smoking

On board the train, smoking is only allowed in the privacy of your suite and in the Club Lounge. Please note on the Reservation Form provided if you are smoking or non-smoking so that the appropriate room might be requested at the hotels. Please be mindful that the train is generally made up of wood. Please do not throw flammable items such as cigarette or cigar butts off the train as bush fires in Africa are a constant and dangerous hazard.

Laundry

There is a limited laundry service on board comprising household washers, dryers and steam irons. The turnaround is 48 hours so we are not able to handle a week's worth of washing. Please note that while we are providing a complimentary service we cannot be held responsible for items that may be damaged or lost in the process. There are no dry-cleaning facilities en route or on board the train.

Gift Shop

There is a small gift shop on board the train and at our station premises in Pretoria. Due to the varying exchange rates, the use of credit cards is preferred. The host/ess on duty has a basic First Aid Kit and personal essentials (toothbrushes, razors, earplugs etc.). He/she will also fulfil any administrative requirements and check your onward arrangements. Stamps are available for sale and postcards may be posted in the post box at the entrance to the Observation Car or Rovos Rail Station.

Special Occasions

We would like to celebrate your special occasion with you. Upon boarding the train, please advise the Train Manager of any birthday, anniversary or other event.

Books, Magazines and Games

There are board games, playing cards, a card table (dependent), books and magazines available for your use in the Lounge and Observation Cars whilst on board the train.

Electrical Current and Adaptors

There are 220V AC 50Hz, 3-point round-pronged wall plugs. There are 110V/220V 2-pin plugs for shavers. International adaptors are also available on board.

Safes

An electronic safe is provided in the cupboard in each suite.

Telephone

There is an internal telephone system on board. Numbers are listed on the provided Guest List.

Temperature

All public cars are fitted with gas-filled air-conditioning systems. Each suite has an individual air-conditioner with individual temperature controls that can also be set to heat mode. Fresh-air intake is solved by opening a window. Windows should be closed while operating the air-conditioning unit. Electric under-blankets are fitted on the bed.

AVERAGE TEMPS	JAN/FEB		MAR/APR		MAY/JUN		JUL/AUG		SEPT/OCT		NOV/DEC		Rainfall Months
AREA	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max	Min	Max	
Cape Town	16°C	27°C	12°C	25°C	6°C	20°C	0°C	18°C	9°C	21°C	13°C	25°C	May-Sept
Pretoria/Johannesburg	12°C	29°C	12°C	27°C	5°C	22°C	2°C	16°C	10°C	27°C	16°C	28°C	Oct-Mar
North West Province	14°C	31°C	12°C	30°C	3°C	23°C	2°C	23°C	11°C	28°C	15°C	31°C	Nov-Jan
Gaborone in Botswana	20°C	31°C	14°C	28°C	5°C	23°C	4°C	25°C	16°C	29°C	20°C	30°C	Nov-Feb
Victoria Falls in ZIM	18°C	29°C	14°C	29°C	6°C	25°C	6°C	28°C	13°C	31°C	19°C	32°C	Dec-Mar
Lusaka in Zambia	17°C	26°C	15°C	28°C	8 °C	24°C	8°C	25°C	14°C	30°C	19°C	33°C	Dec-Mar
Dar es Salaam in TAN	24°C	32°C	23°C	31°C	20°C	29°C	18°C	29°C	19°C	30°C	21°C	30°C	Mar-May

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ROVOS RAIL

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ROVOS RAIL TERMS AND CONDITIONS

HOW TO BOOK Upon receipt of a completed Reservation Form, we will confirm your place on the chosen tour (subject to availability). Upon receipt of a 25% deposit, your reservation is confirmed by us. Final payment is due no later than 8 weeks prior to departure.

PAYMENT SCHEDULE ALLOCATIONS

Provisional Reservations No deposits required. Space will be allocated and held but if definite suites are required by another client, the holding agent will be asked to either hand back a portion of the space or confirm, in which case the following conditions apply.

% A NON-REFUNDABLE DEPOSIT/INCREMENTAL PAYMENT OF THE TOUR PRICE REQUIRED	12 MONTHS OUT -48weeks	9 MONTHS OUT -36weeks	6 MONTHS OUT -24weeks	4 MONTHS OUT -16weeks	3 MONTHS OUT -12weeks	2 MONTHS OUT -8 weeks
Cape Town, Victoria Falls, Durban **			10%*	10%*		100%
Golf Safari, African Collage, Namibia, Dar es Salaam		10%	20%	20%		100%
Cape to Cairo	25%	50%	75%		100%	

* More than 10 passengers. ** From 16-8 weeks out the booking can be reduced to 20% of original number of guests without financial loss to client/agent.

CANCELLATION INSURANCE IS COMPULSORY AND WILL NOT BE WAIVED

CANCELLATIONS OF CONFIRMED BOOKINGS RECEIVED PRIOR TO DEPARTURE ARE SUBJECT TO A FEE OF THE PER PERSON TOUR PRICE / ENTIRE TOUR PRICE *	MORE THAN 12 WEEKS BEFORE	BETWEEN 12 & 8 WEEKS BEFORE	MORE THAN 8 WEEKS BEFORE	BETWEEN 8 & 4 WEEKS BEFORE	WITHIN 4 WEEKS BEFORE
Cape Town, Victoria Falls, Durban			5%	25%	100%*
Golf Safari, African Collage, Namibia, Dar es Salaam	10%	25%		50%	100%*
Cape to Cairo	All payments are non-refundable				

RATE INCLUDES

- Three meals daily and all alcoholic and other beverages
- Excursions accompanied by a qualified tour guide
- Entrance fees to places of interest
- 24-hour full room service and bar facilities
- Government tax • Limited laundry service

NOT INCLUDED Staff gratuities and off-train beverages

INCLUDED IN OFF-TRAIN ACCOMMODATION

ON ANNUAL JOURNEYS • Accommodation

• Meals taken at the game reserves, hotels or resorts

NOT INCLUDED IN OFF-TRAIN ACCOMMODATION

ON ANNUAL JOURNEYS • Off-train beverages

• Off-train laundry • Telephone calls • Memorabilia purchases

PRICES We will do our utmost to keep to the prices published. If however, increases are forced on us we reserve the right, prior to confirmation, to amend the tour price.

SCHEDULING TIMES & ROUTES We cannot be held liable for any delays due to trains not running to schedule. Excursions cannot be guaranteed and will only be undertaken if time and circumstances permit. Departure and arrival times are approximate and cannot be guaranteed. We reserve the right to alter our routing any time between departure and arrival points.

OF SPECIAL NOTE Although certain limited insurances have been arranged, neither Rovos Rail Tours (PTY) Ltd, nor its servants, agents or employees, shall be liable for any loss or damage to passengers' luggage or effects. Insofar as one of the tours may include a visit to a Game Reserve and whilst attacks by wild animals are extremely rare, similarly neither Rovos Rail, nor its servants, agents or employees, accept any liability whatsoever for any injury or incidents to passengers or their belongings. The passenger hereby waives any claim which he/she may have against Rovos Rail Tours (PTY) Ltd, its servants, agents, employees or subcontractors (all of the aforementioned being collectively referred to as 'Rovos Rail') for any injury and/or loss of any nature whatsoever (including, without limiting the generality of the foregoing, consequential loss) arising for any reason of any nature whatever directly or indirectly out of any aspect of the tour including, without limiting the generality of the foregoing, any form of transport used for the purpose of the tour. This waiver shall be binding on the passenger's executors, heirs, trustees and dependants. The passenger records that all the services and facilities provided to the passenger are accepted voluntarily and with full knowledge that they may expose the passenger to injury, danger or loss. The passenger further records that any statement, representation or information given to him/her by Rovos Rail shall, unless given in writing, not prejudice this waiver in any manner whatsoever. The passenger indemnifies Rovos Rail in respect of any claim that may be made by any third party against it arising out of any claim in respect of which the passenger gives the aforementioned waiver. This agreement shall be governed solely by laws of the Republic of South Africa.

Whether the passenger returns a signed copy of these conditions or not, the conditions will be deemed to have been accepted and will be in force upon confirmation of the booking.

I, or the person/s on whose behalf I am making this booking, have read and accepted the booking conditions above.

Date of Trip:	Route:	Signature:
Name:		